

COVID-19 Information – Frequently Asked Questions about MEOC Program

Please know that we are working diligently to ensure we are supporting you during this time to provide continued access to the MEOC Program resources. Below are answers to some anticipated questions. We will update this form as new questions or information becomes available.

The Motherlode Educational Opportunity Center's Office will be physically closed beginning Monday, March 23rd until further notice. During this time, we will be providing our services remotely. We are currently scheduling Zoom appointments for current clients. We have put together some information that can help answer some of the questions that you may have. This document will be updated as new information becomes available.

Q: How do I contact the Motherlode Educational Opportunity Center if the office is closed?

A: During the closure period, the fastest way to reach our programs is to contact the Transition Specialist for your area.

- Tiffeny Flies (Mariposa Co., Tuolumne Co. and Oakdale)
o 209-588-5044 fliest@yosemite.edu
- Tira Lawhorn (Amador Co., Calaveras Co. and Modesto)
o 209-588-5077 Lawhornt@yosemite.edu

Your email AND phone calls will be responded to within 24 to 48 hours (excluding weekend and holidays) please be sure to include your name and contact information in your message.

Q: If MEOC Transition Specialists are unable to provide in person services to clients at our agency, how can clients access services?

A: To access direct client services, please contact the MEOC Transition Specialists assigned to your agency to schedule a Zoom. Clients will need access to the internet. Our Specialist are prepared to provide most services.

Q: How do I complete and turn in an application to enroll in TRIO SSS if the campus is closed?

A: Copy and paste this link into your browser to be taken to a fillable and sign able pdf:
<https://pdf.ac/5EwRnW>

- The link will take you to a pdf filler software that will allow you to digitally sign on your mobile device or from your computer.
- Once the application is completed and submitted, it will be sent to our columbiatrio@yosemite.edu email address and someone from our office will be in touch to move forward with the next steps of the application/enrollment process.

Q: What if I have limited access to technology such as: computer, printer, internet access, etc.?

A: No worries! Reach out to the MEOC team via telephone and we can work together to find creative ways to support you even if we have to correspond through land mail. We will even include a self-addressed envelope and stamp for you to return the MEOC application and other documents as necessary.

Q: What additional support services can you help me connect with?

A: The MEOC teams recognizes that there are many real and perceived barriers for students such as: food and housing insecurities, learning difficulties, affordability, physical and mental health, transportation, academic advising and career exploration, and beyond. The MEOC team will help support your unique needs by connecting you with support services that may be available at any college of your choosing.