GOAL THEME: Integrated Education and Enrollment Planning – Target Underserved Populations GOAL 1 - Increase student success through educational planning and support services. Accountable Manager: Melissa Raby – Vice President of Student Services

	Goal Purposes	Measurable Objectives	Action Plan	Assigned To	Timeline
1.	To ensure student success through:  Strategic educational planning that informs course	Increase percent of students completing their educational goal.	Enhance and promote career exploration program targeting students who are undecided and/or do not have an educational plan.	VPSS, Director of Student Success	Initial completion Fall 2016; Ongoing progress with annual assessment. Hired Program Technician in Career Services
	scheduling and that meets the needs of students.		Improve tools that assist students in educational planning.	VPSS, counselors	Implementation of Hobson's/Starfish began Fall 2016; early alert completion Fall
2.	Providing support services so that every student has a clear pathway and the means to reach his or her educational goal.				2017, pilot of Degree Planner Fall 2017; connect Spring 2018. All counselors have been training and currently using degree planner; Full
3.	Maintain and build upon existing high quality support				implementation Fall 2018 with continuous trainings and open "Starfish Genius Bars"
	programs through strategic hiring and professional development.		Recruit and hire innovative and adaptable staff members to serve as effective team players in promoting dynamic, engaging, and innovative support programs.  Conduct major program	VPSS	Completed Fall 2016; ongoing as vacancies arise. Program Technician for Career Services has been hired; committees in progress for General Counselor and DSPS Coordinator/Counselor; Complete, hired general counselor and DSPS Coordinator/Counselor
			Conduct major program pathway review. Develop major advising guides. Develop META Majors.	VPSS	Fall 2019. Faculty flex day activity included 2-year program planning; Meta Majors have been identified but still need IT solution in Datatel; Major guides continue to be developed.

Goal Purposes	Measurable Objectives	Action Plan	Assigned To	Timeline
Goal 1 Continued		Implement "Think 30" Campaign	VPSS, Dean of Student Services	Fall 2019. Marketing materials currently being developed; In Development
	2) Increase percent of students completing SSSP core services.	Enhance and develop the Student Ambassador program, increasing services provided to students.	Dean of Student Services and Director of Student Success	Initial completion Summer 2016; Ongoing program improvement with annual assessment; program continues
		Create research agenda that identifies indicators of success that can inform the enrollment management plan.	Dean of Student Services and Research Analyst	Summer 2017; ongoing research briefs developed each semester. Research briefs continue and can be found on the Student Success and Equity website; Complete/ongoing
	3) Increase percent of students progressing through basic skills courses.	Create multiple measures for English placement; and review math common core to re- evaluate multiple measures.	Dean of Student Services, Dir of Research, Research Analyst, English faculty, math faculty	Complete Fall 2017; Complete
		Develop path to stats program.	Dean of Student Services, Dean of A&S, math faculty	Completed Fall 2017; Complete
		Research additional options for multiple measures placement for non-direct matriculates (pursuant to AB 705 guidelines).	Dean of Student Services, Dean of A&S, Math and English Faculty	Spring 2019; Complete, AB 705 guidelines

GOAL THEME: Instructional Design and Curriculum Revision
GOAL 2 – Create a balanced instructional environment through effective curriculum revision.
Accountable Manager: Brian Sanders, Vice President of Instruction

Goal Purposes	Measurable Objectives	Action Plan	Assigned To	Timeline
Maintain and build upon existing high quality in instruction and student success through strategic hiring and professional development.	Maintain existing indicators of instructional excellence.	<ul> <li>Maintain high course success rates.</li> <li>Fall 2017=75% success rate</li> <li>Statewide Fall 2017 = 71% success rate</li> <li>Fall 2018=75% success</li> </ul>	All – faculty, staff, and administrators Professional development overseen by IEC and Teaching,	Ongoing  TLC working to reinvigorate professional development, fall 2017 and
<ul> <li>Create, review and revise curriculum to best serve our students:         <ul> <li>Timely</li> <li>Relevant</li> <li>Transferrable (A&amp; S)</li> <li>Workforce Prep (CTE)</li> </ul> </li> </ul>		rate	Learning, and Community Initiative	extensive professional development through TLC and other initiatives,
<ul> <li>Taking into consideration:         <ol> <li>Student demand,</li> <li>Enrollment trends,</li> <li>Productivity</li></ol></li></ul>		Configure staff support to optimize student learning and effectiveness of instruction.     Draft of new Strategic Staffing graphics     Recruit and hire innovative and exceptional faculty members who couple high expectations with high levels of student achievement, helping their students rise to the challenges set before them.     Ongoing     Recruit and hire innovative and adaptable staff members to serve as effective team players in promoting dynamic, engaging, and innovative classroom instruction.     Ongoing		supported by Guided Pathways, Title III, Partnership Resource Team, and other funds.  Recruiting new faculty for Fall 2018.
	2) Improve other indicators of effectiveness, particularly program completion rates.	<ul> <li>Analyze program completion metrics on state rubrics (e.g. Scorecard).</li> <li>New Student Success Metrics from the state should help analyze trends in completion.</li> </ul>	Deans, VPI, Research Department	Fall 2016 – Annually review progress in early Fall.

Goal Purposes	Measurable Objectives	Action Plan	Assigned To	Timeline
Goal Purposes  Goal 2 Continued	Measurable Objectives	Action Plan     Develop local reports     comparable to state rubrics but     with shorter timelines to     reflect the impact of recent     project implementations.     No longer relevant. New     Student Success Metrics will be     sole source of tracking.     Develop a multi-pronged plan     to bring program completion     rates up.     Part of our Guided Pathways     efforts. Included in Student     Equity and Achievement plan     (SEA).     Nested program graphics, two-     and three-year suggested     schedules, advising sheets, and     other efforts.	Assigned To	Fall 2016 – delayed to Fall 2017 (in development spring 2018) Suggest dropping this item. Fall 2016- Spring 2018 (integrated SSSP/SE/AEBG plans work toward this objective) Now part of SEA program and GP efforts
	3) Meet accreditation, compliance, and other regulatory regulations, i.e. Education Code, Title 5.	<ul> <li>Review Program Services and Reduction Process.</li> <li>Develop and Implement a process for reviewing awards (degrees and certificates).</li> <li>Ongoing 5- year course reviews.</li> </ul>	Academic Senate  Curriculum Committee, VPI, Program Faculty Curriculum Committee, Division Deans and Program Faculty	Fall 2017 – discussions begun Completed Spring 2019 Spring 2016- Spring 2017 (Completed) Ongoing
		<ul> <li>Utilize the results of SLO         assessment as a component of         review and improvement of         courses, degrees, certificates,         and services.</li> <li>This is the ongoing charge of         the SLO Committee.</li> </ul>	SLO Committee, Deans, VPs, faculty, and staff	Ongoing New program review forms link SLO results to resource requests for improving programs
	4) Embrace, obtain, and promote Associate Degrees for Transfer (AB 1440 and SB 440).	Ensure adoption of existing AD- Ts in development.	ALO, VPI, Curriculum Chair and Program Faculty	Review and consider as each new AD-T is approved.
		<ul> <li>Review all new AD-Ts for appropriateness to our college.</li> <li>Pursue adoption of appropriate new AD-Ts.</li> </ul>		New in fall 2018 catalog: Physics, Public

Goal Purposes	Measurable Objectives		Action Plan	Assigned To	Timeline
	-	•	Review and adopt CTE Model	_	Health
			Curriculum posted on state		Science. Still
			TMC website.		in
		•	Audit degrees and programs	Note: reduced	development:
			for potential substantive	need for sub	Hospitality
			change.	change reports	Mgmt, Social
Goal 2 Continued					Work and
					Human
					Services.
					In 2019,
					submitted
					Economics.
					Looking at
					Nutrition &
					Dietetics and
					Adolescent &
					Child
					Development
		•	Review Distance Ed Addenda	Curriculum	Annually in
			against program requirements	Specialist and VPI	Spring
			to determine if programs can	Note: reduced	(Sub change in
			be completed online and	need for sub	flux at ACCJC.
			thereby require substantive	change reports	This may not
			change proposals.		be needed.) Still not 100%
					clear when
					sub change is
					needed by
					ACCJC now.
	5) Design and publish two-	•	For each degree and cortificate	VPI, Curriculum	Spring 2017-
	and three- year curriculum	•	For each degree and certificate, design four-semester (FT) and	Chair, and Program	Fall 2017.
	maps (aka Model Student		six-semester (PT) curriculum	Faculty	Publication in
	Schedules, Program		maps from the student	rucuity	2018-19
	Pathways) to better guide		perspective (e.g. a student in		catalog.
	students to and through		program X should take these		53.53.58.
	the most effective and		classes in term 1, 2, 3 and 4).		
	efficient path to program	•	• • • • • • • • • • • • • • • • • • • •		(Development
	completion.		college catalog, on the		continues in
			website, on program fliers,		Fall 2017.
			and in other student		Two- and
			recruitment materials.		three-year
		•			architecture
			chooser" tool to enable		reviewed on
			students to explore options		Flex day in
			for their major and then view		Spring 2018.
			proposed schedules.		Will be further
		•	Audit and adjust skills		developed and
			attainment certificates and		published in
			introductory-level certificates		2019-20
			in "stackable programs" to		catalog.) Will

Goal Purposes	Measurable Objectives	Action Plan	Assigned To	Timeline
		ensure that they properly represent growth of knowledge		not be in 2019-20
Goal 2 Continued		and skill and that each stepping-off point is sufficient		catalog. Working to
		for a corresponding industry		establish for
		workforce expectation.		2020.
	6) Provide a balanced mix of face to face, hybrid and fully online course options for students.	Review current percentage of face-to-face, hybrid and online offerings for student success. Expand online and hybrid options to better serve the needs of Columbia College students and to attend to areas of excess demand from our sister institution (MJC).	VPI, DE Coordinator	Fall 2016 then ongoing expansion  DE offerings continue to rise at a reasonable rate (2017-18). Joining OEI in summer 2018. Incentive stipends for faculty to add DE and OEI offerings. DE has risen from 15% to about 20% of offerings. Exploring new mode of video
	7) Improve instructional design and pedagogy.	Provide faculty professional development activities focusing on instructional design and innovative pedagogy.	VPI	DE.  Spring 2017 and ongoing  TLC sponsoring Teaching Test Kitchen Laboratories, POP seminars, and others  Ongoing prof dev through TLC. Conference attendance funded.

GOAL THEME: Collect and use Data – technology and Enhancement GOAL 3 – Collect, manage, and analyze data driven evidence to facilitate continuous improvement. Accountable Manager: Brandon Price – Associate Dean of Student Equity & Success

	Goal Purposes	Measurable Objectives		Action Plan	Assigned To	Timeline
>	Support continuous	1) Promote the use of	•	The college will provide an	Diana Sunday,	Initial
	improvement through the use of evidence/data supported by robust tools, technology, support and services.	data driven decision making by providing stakeholders access to information needed to develop, assess, and improve programs and		effective platform (elumen) to support assessment of student learning.	Raelene Juarez, and Margo Guzman Christian Million	completion Fall 2016, now ongoing with eLumen support offered each term.
>	Identify, collect, manage, analyze, and provide access to the data needed by internal and external stakeholders to develop, assess, and	activities.	•	The college will provide members of the campus community with access to tools and training needed to support assessment, accreditation, and enrollment management efforts (Examples: SharePoint, One Note).	Brian Sanders and Diana Sunday	Initiated in Fall 2016, now ongoing with access to more tools and training.
	continuously improve the programs and activities undertaken in support of the college mission.		•	The college will provide access to tools (dashboards) which enable stakeholders to query and manipulate data related to enrollment, retention, success, etc.	Diana Sunday, Kristin Rascon Christian Million, and Brandon Price	Initial completion Fall 2017. Dashboards available on SharePoint 365, include: enrollment, demand, success / grades, success / awards, academic programs, etc.) Began providing departments with customized reports utilizing CROA in 2018.
			•	Internal stakeholders will be provided a portal to request data or analysis be conducted by the Office of Planning and Research.	Diana Sunday and Kristin Rascon Christian Million	Completed in Fall 2016, ongoing availability.
		2) Provide stakeholders access to data needed to examine institutional effectiveness and engage in effective integrated planning.	•	Stakeholders will be provided with access to a repository of information related to institutional effectiveness including: the college's Institutional Effectiveness Partnership Initiative (IEPI) goals	Diana Sunday, Kristin Rascon Christian Million, and Brandon Price	Initiated in Spring 2017, now ongoing each term. Available on the integrated

Goal Purposes	Measurable Objectives		Action Plan	Assigned To	Timeline
Goal 3 Continued			and outcomes, results of student and community surveys, results of the college's accreditation self-study, results of program reviews, etc.		planning website.
		•	Members of the campus community will be provided with information needed to engage in effective integrated planning including: updates on progress in implementing student success initiatives (Student Equity, SSSP, Basic Skills Initiative, Adult Education Block Grant, Strong Workforce Grant, etc.); outcomes data related to student success initiatives; updated local, regional, and national research related to student success.	Diana Sunday, Kristin Rascon Christian Million, and Brandon Price	Initial completion Spring 2017. Now ongoing and integrated into the Institutional Effectiveness and Student Success Councils. Information available on Student Success Council website. Review of CAL Pass Plus Student Success Metrics began in Spring 2019.
	3) Engage in data driven decision making to improve programs and activities.	•	Through the program review process, members of the campus community will demonstrate the use of data and evidence to evaluate the institution's programs and activities.	Diana Sunday and Kristin Rascon Christian Million	In process, progress will be evaluated based on examination of program reviews completed in spring 2018. Ongoing in spring thereafter. (Entire integrated planning process on the integrated planning website.) New program review system has been developed and is being implemented in for Spring 2018.

Goal Purposes	Measurable Objectives		Action Plan		Assigned To	Timeline
		•	Through the program review	Dia	ina Sunday and	Begin with
			process, members of the	Kri	stin Rascon	examination of
			campus community will	Chi	ristian Million	program reviews
			demonstrate the use of data			completed in
			and evidence in the			spring 2018.
			development of strategies for			Ongoing utilizing
			allocating resources and			online program
			continuously improving college			review system.in
			programs and activities.			<del>spring</del>
						thereafter.

GOAL THEME: Employer Connections – Economic Development and Workforce Training
GOAL 4 – Promote economic development by providing employer/student connections through workforce training.
Accountable Manager: Klaus Tenbergen – Dean of Career Technical Education and Economic Development

	Goal Purposes	Measurable Objectives		Action Plan	Assigned To	Timeline
>	Employers prefer and hire Columbia College alumni as their first choice for their workforce because they are highly prepared.	1) Provide student apprenticeship opportunities.	•	Apply for grant funding.  Connect with regional and major employers.  Plan implementation of funded initiatives.  Place student into workplace venues.	Director Development and CTE Dean	2016-2020
		2) Respond to employers needs by collecting input and advice in training and curricula that increase employability for student program completers.	•	Continue annual employer survey of employment/employee needs. Advisory Board meetings Summit (Health Care)	CTE Dean Director of Research	Annually  Completed Fall 2018
		3) Increase Workforce learning.	•	Special project funding for 21st Century "soft skills" training curriculum and workshops for CTE students. Pre-apprenticeship funding for workshops for potential CTE Fire Technology students.	CTE Dean and Grant Support Staff	2015-2017 to develop and implement (completed March 2017)

4) Provide opportunities for student/employer connections.	•	Pre-apprenticeship funding for training curriculum and workshops for CTE Fire Technology students. Bring high school students and local employers to the Columbia College campus to host and participate in hands-on activities, skill competitions, and work scenarios. Occupational Olympics Claim Jumper Day High School Career Days	CTE Dean Program Faculty	Annually
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#### GOAL THEME: Internal and External Communication

GOAL 5 – Expand modes of communication to improve community outreach, information sharing, and marketing efforts.

Accountable Manager: Santanu Bandyopadhyay - President

	Goal Purposes	Measurable Objectives	Action Plan	Assigned To	Timeline
<b>&gt;</b>	•	•		Admin Team	
A	Communication, both internal and external, will address different populations in a variety of modes to ensure timely and effective distribution of information and to enhance outreach and marketing.  Internal communication is designed to:	1) Increase communication by mode and target audiences.	<ul> <li>Develop communication protocols.</li> <li>regular campus updates from President, College &amp; Admin Services, Instruction, and Student Services</li> <li>a blog has been created for the college president to communicate with faculty/staff</li> <li>Emergency notification         <ul> <li>implemented new CC</li> <li>Alert system</li> <li>updated emergency communication plan</li> <li>drafted written</li> </ul> </li> </ul>	Admin Team	Implemented in the summer 2017 – continue monthly.  Implemented in the spring 2019- on going.  Implemented - Fall 2018
<b>A</b>	<ul> <li>Convey direction</li> <li>Explain processes</li> <li>Build understanding</li> <li>Share outcomes of efforts</li> <li>Provide accountability</li> <li>External communication is intended to:</li> </ul>		instructions odistribute to faculty, staff and students at Fall In-Service 2018 oan "Internal Communication Plan" was created for the Admin Team due to the new reporting structure of campus security reporting to the District		Implemented in the fall 2018.
	<ul> <li>intended to:</li> <li>Share information</li> <li>Promote the college</li> <li>Publicize campus events</li> <li>Market programs &amp; services</li> <li>Recruit and retain students</li> <li>Provide accountability</li> </ul>		Create and disseminate an information source list to help constituents find information     an email was sent campuswide on 9/7/2018 and 2/11/2019 regarding     Council and Committee information and where to find it.		Fall 2018  Implemented in the fall 2018 – ongoing 2x a year.
			<ul> <li>Implement a schedule for regular campus-wide communiques from each Administrative area (e.g. monthly electronic newsletters).</li> </ul>	Admin Team	Fall 2016 All areas implemented Fall 2017 - ongoing
			Enhance the use of social media.	Marketing Process Specialist	Implemented Spring 2017 Ongoing

Goal Purposes	Measurable Objectives		Action Plan	Assigned To	Timeline
-			<ul> <li>The Marketing Process</li> </ul>	Graphics and	May 2019
			Specialist resigned in the	Media	
Goal 5 Continued			fall 2018, as a result	Coordinator	
Goal 3 Continued			Columbia College will		
			recruit for a "Graphics and		
			Media Coordinator" to		
			provide more of an in-		
			depth knowledge and		
			understanding of social		
			media platforms such as		
			Facebook, Twitter,		
			Instagram, LinkedIn,		
			YouTube, Vimeo,		
			Pinterest, Tumblr, etc.		
			i interest, ruman, etc.		
		• Imp	plement Media Preferences	Researcher	Conducted
		sur	rvey to students (Interact) and use		Spring 2016
		res	sults for communication planning.		
		• Pro	omote message of "shared	College Council	Implemented
		res	sponsibility" to inform and be		Fall 2016
		info	ormed.		
		• Dev	velop College Committees	President's	Fall 2017
		Hai	ndbook.	Cabinet	Completed
	2) Enhance current	•—— <del>De</del> v	velop a mobile "Student Work	VPI/Deans	Not being
	outreach efforts.	Sho	<del>owcase".</del>	SS Dean	pursued
		• Init	tiate direct contact with parents		Fall 2017
		tos	share benefits of Dual Enrollment.		
	3) Increase outreach to	• Cor	nnect with charter schools and	SS Dean	Fall 2016/Spring
	underserved populations.	Ho	me School students.	VPI/Deans	2017
		• Ho	ld planning session with		Completed
		Wo	orkforce Investment Board to		Spring /Summer
		dev	velop some common goals.		2017/18
					Ongoing
	->-				Annually
	4) Establish an annual		velop annual marketing priorities.	Admin Team	<del>Develop each</del>
	marketing plan.		entify intended outcomes and		Summer; review
		ass	sess twice per year.		<del>December and</del>
			advanta la la 16		<del>June</del>
			arketing – hire a consultant/firm		Timeline - TBD
			develop and implement		Timeline - IBD
		ma	arketing activities.		
		• Pro	omotion/Outreach – hire an		
			treach person to provide constant		Timeline - TBD
			esence to schools and partners		
		Pic	and pareners		

Goal Purposes	Measurable Objectives		Action Plan	Assigned To	Timeline
		•	Look for billboard site in Sonora.	Admin Team	Ongoing until located
		•	Develop a schedule for regular press contacts (releases, stories, op-eds, radio spots, etc.) to keep the college visible.	President's Cabinet	To be done in consultation with marketing activities
	5) Increase the visibility of the college throughout	•	Schedule college reps attendance at community events.	President's Cabinet	Ongoing
tł	the service area.	•	Regular staff presentations to community organizations.		To be done in consultation with marketing activities
		•	Look for billboard site.		Completed Oakdale site 2017
		•	Work with CalTrans on highway sign "Home of Columbia College"		Trevor Stewart is checking on the progress (spring 2019)
		•	Digital ad on Union Democrat website		July 2018 – June 2019

GOAL THEME: Master Scheduling – Enrollment Management
GOAL 6 – Create a comprehensive class schedule focused on the retention and recruitment of students for effective enrollment management.
Accountable Manager: Brian Sanders – Vice President of Instruction

	Goal Purposes	Measurable Objectives		Action Plan	Assigned To	Timeline
>	To provide students a class schedule designed to facilitate clearly-defined pathways from	ovide students a 1) Establish an over- arching schedule built upon a viable and reliable y-defined "two-year plan"	•	Adopt scheduling software solution to build course offerings in support of students' selected educational plans.	Vice Presidents, Deans & Software Implementation Team	Fall 2016 groundwork, Spring 2017 implementation (Fall 2017
<b>A</b>	application to graduation.  To establish and	into account both transfer and CTE program needs, providing robust options, while	•	Utilize curriculum maps to produce a two-year, rotating schedule designed to meet students' program needs.		finalizing curriculum maps)
	ensure reliability of offerings.	maintaining viability of offerings.				Software on hold, Spring 2018: Flex day
A	To balance variety and viability of offerings.  To reduce the number					spent on integrated curriculum maps.
1	of cancelled classes each term.	2) Adjust scheduling practices to improve reliability of course	•	Schedule CTE programs to provide common class block gaps, for use by students to meet GE requirements.	Deans and VPI	Deans continue to refine schedule to
	To improve productivity overall	offerings, ensuring a stable environment and contributing to improved student retention, persistence, and program completion rates and improved productivity.	•	Schedule a rotation of appropriate GE offerings in large lectures to meet CTE students' needs.	Dean of CTE & VPI	promote student progression 2018-19. These specific objectives have not all been completely employed. But each term, the schedule attends to more of these principles.
			•	Schedule interwoven science and mathematics offerings to provide common class block gaps for GE. Use them as above. (GE block for science majors may not be the same as that for CTE students – different GE options needed).	Dean of Arts & Sciences & VPI	
			•	Schedule interwoven GE and majors coursework in non-STEM areas of the Arts & Sciences to provide sufficient and stable offerings,	Dean of Arts & Sciences & VPI	

Goal Purposes	Measurable Objectives	Action Plan Assigned To	Timeline
		enabling students to progress through their programs.	
Goal 6 Continued		Build science and CTE lec/lab combos with stacked lectures whenever possible to maximize efficiency for students and improve the college's productivity (FTES/FTEF).  Dean of Arts & Sciences & VPI	
	3) Ensure that off-campus classes are scheduled according to college priorities and to fulfill a thoughtful plan.	Define the purpose and scope of each off-campus class location, including Vallecito, Sierra Conservation Center, Oakdale, Jamestown, and Sonora.  VPs  VPs	Enrollment Management Committee defined purpose of Vallecito and Oakdale in Fall 2017. IEC will consider other sites in 2017- 18.  IEC has slipped on this item this year. We are experiencing growth in CCAP and SCC but not at Vallecito or Oakdale
		Specify the limits on offerings by location. (e.g. The college will offer introductory math, English, and ESL and a rotation of non-science GE lecture classes at this location.     Science offerings will be limited to the main campus or possibly online.)	Fall 2016 (Completed)
		Publish a two-year rotation of offerings for each location, aligned with the purpose and scope of the site.  Deans and VPs	Spring 2017 – Fall 2017 (Still in development Spring 2018)